

Telemedicine Services

2023 vs. 2024 National Payment Comparison (Revised)

Updated effective 3/9/24 - 12/31/24

Note: 2023 Conversion factor = \$33.8872; 2024 Conversion factor = \$33.2875

<i>Telehealth Visits</i>					
CPT Code	Description	Length of Time	2023 Payment	2024 Payment	Change
99421	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days	5 – 10 minutes	\$14.91	\$14.98	\$0.07
99422		11 – 20 minutes	\$29.48	\$29.29	(\$0.19)
99423		21 or more minutes	\$47.10	\$46.60	(\$0.50)

<i>Telephone (Audio - only) Services</i>					
CPT Code	Description	Length of Time	2023 Payment	2024 Payment	Change
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	5 – 10 min of medical discussion	\$56.25	\$56.26	\$0.01
99442		11 – 20 min of medical discussion	\$90.82	\$90.54	(\$0.28)
99443		21 – 30 min of medical discussion	\$127.75	\$128.16	\$0.41

<i>Interprofessional Telephone/Internet/EHR Consultations</i>					
CPT Code	Description	Length of Time	2023 Payment	2024 Payment	Change
99446	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional	5-10 minutes of medical consultative discussion and review	\$17.96	\$17.64	(\$0.32)
99447		11 – 20 minutes of medical consultative discussion and review	\$35.58	\$35.95	\$0.37
99448		21 – 30 minutes of medical consultative discussion and review	\$54.22	\$53.26	(\$0.96)
99449		31 minutes or more of medical consultative discussion and review	\$71.84	\$70.90	(\$0.94)
99451		5 minutes or more of medical consultative time	\$35.58	\$34.62	(\$0.96)

	other qualified health care professional				
99452	Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/ requesting physician or other qualified health care professional	30 minutes	\$33.21	\$33.62	\$0.41

Follow up Inpatient Consultations via Telehealth and Telehealth Consultations (ED, Critical Care)				
HCPCS Code	Description	2023 Payment	2024 Payment	Change
G0406	Follow-up inpatient consultation, limited, physicians typically spend 15 minutes communicating with the patient via telehealth	\$41.68	\$40.94	(\$0.74)
G0407	Follow-up inpatient consultation, intermediate, physicians typically spend 25 minutes communicating with the patient via telehealth	\$72.52	\$71.24	(\$1.28)
G0408	Follow-up inpatient consultation, complex, physicians typically spend 35 minutes communicating with the patient via telehealth	\$105.73	\$103.86	(\$1.87)

G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via telehealth	\$93.19	\$91.54	(\$1.65)
G0426	Telehealth consultation, emergency department or initial inpatient, typically 50 minutes communicating with the patient via telehealth	\$130.80	\$129.49	(\$1.31)
G0427	Telehealth consultation, emergency department or initial inpatient, typically 70 minutes or more communicating with the patient via telehealth	\$186.04	\$183.08	(\$2.96)
G0508	Telehealth consultation, critical care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	\$206.37	\$203.72	(\$2.65)
G0509	Telehealth consultation, critical care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	\$189.43	\$187.74	(\$1.69)

****Payments listed in the above table reflect facility global billing. G0406-G0408 and G0425-G0427 are inpatient telehealth follow-up and consultation services. Medicare only pays for these services in a facility setting; these codes are not payable in a non-facility setting. Similarly, the G0508 and G0509 descriptors indicate they are for critical care telehealth consultations and therefore would also only be paid by Medicare in a facility setting and not be payable in a non-facility setting.**

<i>Virtual Check-Ins</i>				
CPT Code	Description	2023 Payment	2024 Payment	Change
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	\$12.20	\$12.32	\$0.12
G2012	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment: 5-10 minutes of medical discussion	\$14.23	\$13.98	(\$0.25)
G2250	Remote assessment of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment	\$12.20	\$12.32	\$0.12
G2251	Brief communication technology-based service, e.g., virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment: 5-10 minutes of medical discussion	\$14.23	\$13.98	(\$0.25)
G2252	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient,	\$26.77	\$26.30	(\$0.47)

	not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion			
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<i>Online Assessments (Replaced G2061 – G2063)</i>					
CPT Code	Description	Length of Time	2023 Payment	2024 Payment	Change
98970	Qualified non-physician healthcare professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days	5 – 10 minutes	\$11.52	\$11.65	\$0.13
98971		11 – 20 minutes	\$20.33	\$20.64	\$0.31
98972		21 or more minutes	\$31.18	\$30.62	(\$0.56)

<i>Remote Physiological Monitoring</i>				
CPT Code	Description	2023 Payment	2024 Payment	Change
99091	Collection and interpretation of physiologic data digitally stored and/or transmitted by the patient and/or caregiver to the physician or other qualified health care professional, qualified by education, training, licensure/regulation requiring a minimum of 30 minutes of time, each 30 days	\$52.90	\$53.59	\$0.69

99453	Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; set-up and patient education on use of equipment (PE only)	\$19.32	\$19.97	\$0.65
99454	Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days (PE only)	\$50.15	\$47.27	(\$2.88)
99457	Remote physiologic monitoring treatment management services, clinical staff /physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; first 20 minutes	\$48.80	\$48.93	\$0.13
99458	each additional 20 minutes (List separately in addition to code for primary procedure)	\$39.65	\$39.28	(\$0.37)

Remote Therapeutic Monitoring				
CPT Code	Description	2023 Payment	2024 Payment	Change
98975	Remote therapeutic monitoring (eg, therapy adherence, therapy response); initial set-up and patient education on use of equipment	\$19.32	\$19.97	\$0.65
98976	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor respiratory system, each 30 days	\$50.15	\$47.27	(\$2.88)
98977	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor musculoskeletal system, each 30 days	\$50.15	\$47.27	(\$2.88)
98978	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor cognitive behavioral therapy, each 30 days	N/A	N/A	N/A
98980	Remote therapeutic monitoring treatment management services, physician or other qualified health care professional time in a calendar month requiring at	\$49.48	\$50.60	\$1.12

	least one interactive communication with the patient or caregiver during the calendar month; first 20 minutes			
98981	each additional 20 minutes (List separately in addition to code for primary procedure)	\$39.65	\$39.95	\$0.30

2023 vs. 2024 Relative Value Unit Comparison

<i>Telehealth Visits</i>					
CPT Code	Description	Length of Time	2023 RVUs	2024 RVUs	Change
99421	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days	5 – 10 minutes	0.44	0.45	0.01
99422		11 – 20 minutes	0.87	0.88	0.01
99423		21 or more minutes	1.39	1.4	0.01

<i>Telephone (Audio-only) Services</i>					
CPT Code	Description	Length of Time	2023 RVUs	2024 RVUs	Change
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	5 – 10 min of medical discussion	1.66	1.69	0.03
99442		11 – 20 min of medical discussion	2.68	2.72	0.04
99443		21 – 30 min of medical discussion	3.77	3.85	0.08

<i>Interprofessional Telephone/Internet/EHR Consultations</i>					
CPT Code	Description	Length of Time	2023 RVUs	2024 RVUs	Change
99446	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional	5-10 minutes of medical consultative discussion and review	0.53	0.53	0.00
99447		11 – 20 minutes of medical consultative discussion and review	1.05	1.08	0.03
99448		21 – 30 minutes of medical consultative discussion and review	1.6	1.6	0.00
99449		31 minutes or more of medical consultative discussion and review	2.12	2.13	0.01
99451		Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a written report to the patient's treating/requesting physician or other qualified health care professional	5 minutes or more of medical consultative time	1.05	1.04
99452	Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/ requesting physician or other qualified health care professional	30 minutes	0.98	1.01	0.03

<i>Follow up Inpatient Consultations via Telehealth and Telehealth Consultations (ED, Critical Care)</i>				
HCPCS Code	Description	2023 RVUs	2024 RVUs	Change
G0406	Follow-up inpatient consultation, limited, physicians typically spend 15 minutes communicating with the patient via telehealth	1.23	1.23	0.00
G0407	Follow-up inpatient consultation, intermediate, physicians typically spend 25 minutes communicating with the patient via telehealth	2.14	2.14	0.00
G0408	Follow-up inpatient consultation, complex, physicians typically spend 35 minutes communicating with the patient via telehealth	3.12	3.12	0.00
G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via telehealth	2.75	2.75	0.00
G0426	Telehealth consultation, emergency department or initial inpatient, typically 50 minutes communicating with the patient via telehealth	3.86	3.89	0.03
G0427	Telehealth consultation, emergency department or initial inpatient, typically 70 minutes or more communicating with the patient via telehealth	5.49	5.5	0.01
G0508	Telehealth consultation, critical care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	6.09	6.12	0.03
G0509	Telehealth consultation, critical care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	5.59	5.64	0.05

**RVUs listed in the above table reflect facility global billing.*

<i>Virtual Check-Ins</i>				
CPT Code	Description	2023 RVUs	2024 RVUs	Change
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	0.36	0.37	<i>0.01</i>
G2012	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	0.42	0.42	<i>0.00</i>
G2250	Remote assessment of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment	0.36	0.37	<i>0.01</i>
G2251	Brief communication technology-based service, e.g. virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	0.42	0.42	<i>0.00</i>

G2252	Brief communication technology-based service, e.g. virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion	0.79	0.79	0.00
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Online Assessments (Replaced G2061 – G2063)					
CPT Code	Description	Length of Time	2023 RVUs	2024 RVUs	Change
98970	Qualified nonphysician health care professional online digital assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days	5-10 minutes	0.34	0.35	0.01
98971		11-20 minutes	0.60	0.62	0.02
98972		21 or more minutes	0.92	0.92	0.00

Remote Physiological Monitoring				
CPT Code	Description	2023 RVUs	2024 RVUs	Change
99091	Collection and interpretation of physiologic data digitally stored and/or transmitted by the patient and/or caregiver to the physician or other qualified health care professional, qualified by education, training, licensure/regulation requiring a minimum of 30 minutes of time, each 30 days	1.60	1.61	0.01
99453	Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; set-up and patient education on use of equipment (PE only)	0.57	0.60	0.03

99454	Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), initial; device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days (PE only)	1.48	1.42	(0.06)
99457	Remote physiologic monitoring treatment management services, clinical staff /physician/other qualified health care professional time in a calendar month requiring interactive communication with the patient/caregiver during the month; first 20 minutes	1.44	1.47	0.03
99458	each additional 20 minutes (List separately in addition to code for primary procedure)	1.17	1.18	0.01

Remote Therapeutic Monitoring				
CPT Code	Description	2023 RVUs	2024 RVUs	Change
98975	Remote therapeutic monitoring (eg, therapy adherence, therapy response); initial set-up and patient education on use of equipment	0.57	0.6	0.03
98976	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor respiratory system, each 30 days	1.48	1.42	(0.06)
98977	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor musculoskeletal system, each 30 days	1.48	1.42	(0.06)
98978	device(s) supply with scheduled (eg, daily) recording(s) and/or programmed alert(s) transmission to monitor cognitive behavioral therapy, each 30 days	N/A	N/A	Contractor priced

98980	Remote therapeutic monitoring treatment management services, physician or other qualified health care professional time in a calendar month requiring at least one interactive communication with the patient or caregiver during the calendar month; first 20 minutes	1.46	1.52	<i>0.06</i>
98981	each additional 20 minutes (List separately in addition to code for primary procedure)	1.17	1.2	<i>0.03</i>