



Telemedicine Services

2020 vs. 2021 National Payment Comparison (Revised)

Note: 2020 conversion factor = \$36.0896; REVISED 2021 conversion factor = \$34.8931

<i>Telehealth Visits</i>					
CPT Code	Description	Length of Time	2020 Payment	2021 Revised Payment	Change
99421	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days	5 – 10 minutes	\$15.52	\$15.00	(\$0.52)
99422		11 – 20 minutes	\$31.04	\$30.01	(\$1.03)
99423		21 or more minutes	\$50.16	\$47.45	(\$2.71)

<i>Telephone (Audio - only) Services</i>					
CPT Code	Description	Length of Time	2020 Payment	2021 Revised Payment	Change
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	5 – 10 min of medical discussion	\$14.44	\$56.88	\$42.44
99442		11 – 20 min of medical discussion	\$28.15	\$92.82	\$64.67
99443		21 – 30 min of medical discussion	\$41.14	\$131.55	\$90.41

<i>Interprofessional Telephone/Internet/EHR Consultations</i>					
CPT Code	Description	Length of Time	2020 Payment	2021 Revised Payment	Change
99446	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional	5-10 minutes of medical consultative discussion and review	\$18.41	\$18.84	\$0.43
99447		11 – 20 minutes of medical consultative discussion and review	\$37.17	\$33.85	(\$3.32)
99448		21 – 30 minutes of medical consultative discussion and review	\$55.58	\$53.74	(\$1.84)
99449		31 minutes or more of medical consultative discussion and review	\$73.98	\$73.28	(\$0.70)
99451		Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a written report to the patient's treating/requesting physician or other qualified health care professional	5 minutes or more of medical consultative time	\$37.53	\$36.29
99452	Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/ requesting physician or other qualified health care professional	30 minutes	\$37.53	\$36.64	(\$0.89)

<i>Follow up Inpatient Consultations via Telehealth and Telehealth Consultations (ED, Critical Care)</i>				
HCPCS Code	Description	2020 Payment	2021 Revised Payment	Change
G0406	Follow-up inpatient consultation, limited, physicians typically spend 15 minutes communicating with the patient via telehealth	\$39.70	\$38.38	(\$1.32)
G0407	Follow-up inpatient consultation, intermediate, physicians typically spend 25 minutes communicating with the patient via telehealth	\$73.26	\$71.88	(\$1.38)
G0408	Follow-up inpatient consultation, complex, physicians typically spend 35 minutes communicating with the patient via telehealth	\$105.38	\$103.28	(\$2.10)
G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via telehealth	\$101.77	\$101.19	(\$0.58)
G0426	Telehealth consultation, emergency department or initial inpatient, typically 50 minutes communicating with the patient via telehealth	\$138.22	\$136.08	(\$2.14)
G0427	Telehealth consultation, emergency department or initial inpatient, typically 70 minutes or more communicating with the patient via telehealth	\$204.99	\$200.29	(\$4.70)
G0508	Telehealth consultation, critical care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	\$214.37	\$210.41	(\$3.96)
G0509	Telehealth consultation, critical care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	\$197.77	\$190.52	(\$7.25)

**Payments listed in the above table reflect facility global billing.*

<i>Virtual Check-Ins</i>				
CPT Code	Description	2020 Payment	2021 Revised Payment	Change
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	\$12.27	\$12.21	(\$0.06)
G2012	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	\$14.80	\$14.66	(\$0.14)
G2250	Remote assessment of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment	NEW	\$12.21	<i>N/A</i>
G2251	Brief communication technology-based service, e.g., virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	NEW	\$14.66	<i>N/A</i>
G2252*	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion	NEW	\$26.87	<i>N/A</i>

**Finalized on an interim basis for Calendar Year (CY) 2021*



<i>Online Assessments (Replaced G2061 – G2063)</i>					
CPT Code	Description	Length of Time	2020 Payment	2021 Revised Payment	Change
98970	Qualified non-physician healthcare professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days	5 – 10 minutes	\$12.27	\$11.86	(\$0.41)
98971		11 – 20 minutes	\$21.65	\$20.94	(\$0.71)
98972		21 or more minutes	\$33.92	\$32.80	(\$1.12)



2020 vs. 2021 Relative Value Unit Comparison (Revised)

<i>Telehealth Visits</i>					
CPT Code	Description	Length of Time	2020 RVUs	2021 Revised RVUs	Change
99421	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days	5 – 10 minutes	0.43	0.43	0.00
99422		11 – 20 minutes	0.86	0.86	0.00
99423		21 or more minutes	1.39	1.36	-0.03

<i>Telephone (Audio-only) Services</i>					
CPT Code	Description	Length of Time	2020 RVUs	2021 Revised RVUs	Change
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	5 – 10 min of medical discussion	0.40	1.63	1.23
99442		11 – 20 min of medical discussion	0.78	2.66	1.88
99443		21 – 30 min of medical discussion	1.14	3.77	2.63

<i>Interprofessional Telephone/Internet/EHR Consultations</i>					
CPT Code	Description	Length of Time	2020 RVUs	2021 Revised RVUs	Change
99446	Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a verbal and written report to the patient's treating/requesting physician or other qualified health care professional	5-10 minutes of medical consultative discussion and review	0.51	0.54	0.03
99447		11 – 20 minutes of medical consultative discussion and review	1.03	0.97	-0.06
99448		21 – 30 minutes of medical consultative discussion and review	1.54	1.54	0.00
99449		31 minutes or more of medical consultative discussion and review	2.05	2.10	0.05
99451		Interprofessional telephone/Internet/electronic health record assessment and management service provided by a consultative physician, including a written report to the patient's treating/requesting physician or other qualified health care professional	5 minutes or more of medical consultative time	1.04	1.04
99452	Interprofessional telephone/Internet/electronic health record referral service(s) provided by a treating/ requesting physician or other qualified health care professional	30 minutes	1.04	1.05	0.01

<i>Follow up Inpatient Consultations via Telehealth and Telehealth Consultations (ED, Critical Care)</i>				
HCPCS Code	Description	2020 RVUs	2021 Revised RVUs	Change
G0406	Follow-up inpatient consultation, limited, physicians typically spend 15 minutes communicating with the patient via telehealth	1.10	1.10	0.00
G0407	Follow-up inpatient consultation, intermediate, physicians typically spend 25 minutes communicating with the patient via telehealth	2.03	2.06	0.03
G0408	Follow-up inpatient consultation, complex, physicians typically spend 35 minutes communicating with the patient via telehealth	2.92	2.96	0.04
G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via telehealth	2.82	2.90	0.08
G0426	Telehealth consultation, emergency department or initial inpatient, typically 50 minutes communicating with the patient via telehealth	3.83	3.90	0.07
G0427	Telehealth consultation, emergency department or initial inpatient, typically 70 minutes or more communicating with the patient via telehealth	5.68	5.74	0.06
G0508	Telehealth consultation, critical care, initial, physicians typically spend 60 minutes communicating with the patient and providers via telehealth	5.94	6.03	0.09
G0509	Telehealth consultation, critical care, subsequent, physicians typically spend 50 minutes communicating with the patient and providers via telehealth	5.48	5.46	-0.02

**RVUs listed in the above table reflect facility global billing.*

<i>Virtual Check-Ins</i>				
CPT Code	Description	2020 RVUs	2021 Revised RVUs	Change
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment	0.34	0.35	0.01
G2012	Brief communication technology-based service, e.g., virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	0.41	0.42	0.01
G2250	Remote assessment of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment	NEW	0.35	N/A
G2251	Brief communication technology-based service, e.g. virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	NEW	0.42	N/A
G2252*	Brief communication technology-based service, e.g. virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion	NEW	0.77	N/A

*Finalized on an interim basis for Calendar Year (CY) 2021

<i>Online Assessments (Replaced G2061 – G2063)</i>					
CPT Code	Description	Length of Time	2020 RVUs	2021 Revised RVUs	Change
98970	Qualified nonphysician health care professional online digital assessment and management, for an established patient, for up to 7 days, cumulative time during the 7 days	5-10 minutes	0.34	0.34	0.00
98971		11-20 minutes	0.60	0.60	0.00
98972		21 or more minutes	0.94	0.94	0.00